Saga™ Device

Device pre-use check

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1

The device is within its calibration period.

Controlant devices are calibrated annually. Check the back of the device for the last calibration date. Refer to your SOP to decide if the device can be used for your intended duration and mode of transport. If the device exceeds the desired period, set it aside and choose a different one.

2

Shipment LED lights up after pressing the Start button (5s).

If the shipment LED does not light up, set the device aside, take a different one, and repeat the previous steps with the new device. Contact Controlant Support for further investigation, including the device ID from the back of the device and your location.

3

Syncing icon appears on the display.

Free
23.5°C
99%

If the syncing icon does not appear, set the device aside, take a different one, and repeat the previous steps with the new device. Contact Controlant Support for further investigation, including the device ID from the back of the device and your location.

4

Cloud connection status shows a successful connection.

Free
23.5°C
99%

If the connection fails, try again in an area with stronger cellular reception. If syncing fails repeatedly, contact Controlant Support for further investigation. Take a different device and restart the pre-use check.

5

The device has adequate battery power.

Free
23.5°C
99%

If the battery level is below the minimum threshold:
- **60%** for air and road shipments
- **90%** for ocean shipments

charge the device until the minimum battery power is reached, then repeat the previous steps. Alternatively, take a different device and restart the pre-use check.

6

The shipment status shows as Free or Stopped.

Free
23.5°C
99%

If the shipment status shows as *Shipping* or *Paired*, set the device aside and contact Controlant Support. If the display shows "Device needs service," set the device aside, and Controlant Logistics team will contact you to collect it. Take a different device and repeat the previous steps.

Take a Controlant Saga device from the shelf or the charging station and perform the following steps.

If all checks pass, the device is working as expected and is ready for use!

IMPORTANT: Minimum battery thresholds listed here are Controlant's official recommendations. Refer to your SOP to determine if a different battery threshold is required at your site.